Tools and Resources

Blue Cross Blue Shield FEP Dental Tools and Resources

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AskBlue BCBS FEP Dental Plan Finder

Description: Need help choosing between High Option and Standard Option? AskBlue makes it easy. In just 10 minutes, you can answer some simple questions and get recommended a plan based on your needs. Try AskBlue by visiting <u>askblue.bcbsfepdental.com</u>.

Website

Description: On our website, <u>bcbsfepdental.com</u>, you can access tools and resources that help you get the most out of your coverage, including:

- Compare benefit plans
- Read oral health and wellness articles
- Learn how to enroll
- Opt-in for email communication
- Find a dentist
- Dental Pricing Tool
- Glossary of dental terms
- Dental anatomy
- And much more

Member Portal

Description: Visit our member portal at <u>www.bcbsfepdental.com</u> to check the status of your claims, request claim forms, request a duplicate or replacement ID card, and track how you use your benefits. Additional features include:

- Opt-in for email communication
- Opt-in for paperless Explanation of Benefits (EOBs)
- View/share EOBs
- View/share/download ID cards
- Submit online claims
- Live chat with customer service

• And much more

BCBS FEP Dental Mobile Application

Description: BCBS FEP Dental's mobile application is available for download for both iOS and Android mobile phones. The application provides members with 24/7 access to helpful features, tools and information related to BCBS FEP Dental benefits. Members can log in with their username and password to access personal dental information such as benefits, out-of-pocket costs, and wellness information. They can also view claims and approval status, view/share EOB, view/share member ID cards, and locate in-network dentists. Additional features include:

- Submit online claims
- Dental Pricing Tool
- Brush & floss timer
- Torp's Interactive timer for children
- Opt-in for email communication

Social Media

Description: Follow us @fepblue on Facebook, Instagram, YouTube and LinkedIn for the latest information happening at BCBS FEP Dental.